

## Provider Outreach Representative Contact Information

Region	Contact	Phone	Email	Counties Served
NWMO/KC DUR	Melissa Bishop	(573) 659-6943	<a href="mailto:melissa.bishop@conduent.com">melissa.bishop@conduent.com</a>	Andrew, Atchison, Buchanan, Caldwell, Carroll, Cass, Clay, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Jackson, Johnson, Lafayette, Livingston, Mercer, Nodaway, Platte, Ray, Worth
NEMO/KVS DUR	Julie Barron	(660) 853-0486	<a href="mailto:julie.barron2@conduent.com">julie.barron2@conduent.com</a>	Adair, Audrain, Chariton, Clark, Knox, Lewis, Linn, Macon, Marion, Monroe, Pike, Putnam, Ralls, Randolph, Schuyler, Scotland, Shelby, Sullivan
Central/COL DUR	Nancy Hackler	(573) 418-0966	<a href="mailto:nancy.hackler@conduent.com">nancy.hackler@conduent.com</a>	Benton, Boone, Callaway, Camden, Cole, Cooper, Howard, Maries, Miller, Moniteau, Morgan, Osage, Pettis, Phelps, Pulaski, Saline
Eastern/STL DUR	CyberAccess Help Desk	(888) 581-9797	<a href="mailto:CyberAccessHelpDesk@coduent.com">CyberAccessHelpDesk@coduent.com</a>	Crawford, Gasconade, Franklin, Jefferson, Lincoln, Montgomery, St Charles, St Francois, Ste Genevieve, St Louis City/County, Warren, Washington
SWMO/SPG DUR	Rachel DeOrnellis	(573) 645-9793	<a href="mailto:rachel.deornellis@conduent.com">rachel.deornellis@conduent.com</a>	Barry, Barton, Bates, Cedar, Christian, Dade, Dallas, Douglas, Greene, Henry, Hickory, Jasper, Laclede, Lawrence, McDonald, Newton, Ozark, Polk, St Clair, Stone, Taney, Vernon, Webster, Wright
SEMO/CG DUR	Rachel DeOrnellis	(573) 645-9793	<a href="mailto:rachel.deornellis@conduent.com">rachel.deornellis@conduent.com</a>	Bollinger, Butler, Cape Girardeau, Carter, Dent, Dunklin, Howell, Iron, Madison, Mississippi, New Madrid, Oregon, Pemiscot, Perry, Reynolds, Ripley, Scott, Shannon, Stoddard, Texas, Wayne