

Monthly Bulletins are your one-stop-shop for all last month's highlights!



Reminders

Care planning

- Authorization of tasks should be authorized as the service is being delivered. For example, if the bathroom is cleaned 5min/daily due to incontinence, the care plan should reflect 5 minutes, 7 days/week. It should not be authorized as 35min, 1day/weekly.



Unable to contact cases

- Case notes should include 3 separate entries that document each attempt to contact the participant. This documentation must be present for PRR to process the case appropriately.

Underutilization

- Document reason for underutilization and the resolution to the issue.



Care Plan increase notification

- Provider Reassessors complete cases a few months in advance. However, the PRR team reviews cases that are due the current month. Due to this delay in PRR case review/approval, the effective date of a proposed increase is uncertain. Be sure to inform the participant an increase has been proposed; however, the effective date of the increase will depend on when PRR gets to it to review and approve.

PCQs

- Don't forget about this "one stop shop" quick guide for all your coding and care planning needs! The PCQs also include a super convenient task authorization chart to help with those tricky care plan authorizations. Use the Ctrl + F feature to search for keywords you are looking for.



Forms Quick Guide

- Be sure to utilize the most up to date forms when completing assessments.

To ensure a quick response to all reassessment questions, please send questions to QIQA **and** the PRR leadership team at:



- QIQA@health.mo.gov
- ProviderReassessmentReview@health.mo.gov

Missouri Master Plan on Aging Townhall

- The Master Plan on Aging goal for all Missourians is to have access to person-centered programs and services to help them age safely in their environment of choice.
- If you are unable to attend one of the in-person Townhall meetings, please [register on-line](#) with Aging with Dignity for a virtual edition!



Contact Us

Quality at QIQA@health.mo.gov
&

PRR at ProviderReassessmentReview@health.mo.gov.

