VOLUME 4

Provider Reassessor Bulletin

July 2022

Monthly Bulletins are your one-stop-shop for all last month's highlights!

Focus of the Month

Documenting Assessment Contacts Correctly

- Document the name of the person you spoke with and the relationship status they have with the participant.
- Document a reachable phone number and/or email address of contact person.
- Multiple contacts made on the same day are allowed to be in the same case note; so long as there is a defined separation.
 - Example: Contact 1 is documented on a separate line or paragraph from contact 2.

Provider Reassessment Review Tool Updates/REDCap

Updated information:

- New guidance for using an agency associated email address
- Address and/or phone number not being updated now requires remediation.
- N7 will no longer be a coding error, it will be a case note documentation error.

Provider Reassessment Information Page: Process Section

The Provider Reassessment Information Page has been updated. Please see link below. https://health.mo.gov/seniors/hcbs/reassessment/index.php

> You can always contact QIQA at **QIQA@health.mo.gov** or LTSS at **LTSS@health.mo.gov**



Beginning July 11th, 2022:

Provider Remediation Due Dates have changed from **2 business days to 3 business days**

Beginning August 1st, 2022:

Field staff return to In person Home Visits. For more information, please see Memo 7-22-08 below.

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General Reminders

No updates to the InterRAI- Coding Quick Guide or Case Note Documentation for July.

In case you missed last months updates:

InterRAI-Coding Quick Guide

Section G2 – Personal Care

- G.a: Bathing
- G.b: Personal Hygiene

Click icon to be redirected to InterRAI Coding Quick Guide

Case Note Documentation

• Section C: Cognition



Click icon to be redirected to Case Note Documentation



June and July Memos

HCBS: HCBS 07-22-01:

HCBS Policy Revisions to Reflect Implementation of the Fiscal Year 2023 Budget

- Service Units and Rates
- HCBS Cost Maximums
- HCBS-3a

Click Here

• HCBS-3c

HCBS 06-22-01:

Changes to PCCP Request Form

INFO:

INFO 06-22-01 Cyber Access and Web Tool Browser Update



07-22-08 COVID Flexibility Amendments

Click Here

HCBS Care Plan Reduction Notice

Utilize this letter to help explain cost max changes and make this process a smooth transition for all parties! <u>Found in the Provider</u> <u>Reassessment Quick Guide</u> Folder



Click Here

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